

Electronic Acknowledgement Receipt

EFS ID:	9631108
Application Number:	10735470
International Application Number:	
Confirmation Number:	4313
Title of Invention:	Method and apparatus for providing integrated customer care and work-flow management
First Named Inventor/Applicant Name:	Anand R. Kumar
Customer Number:	27128
Filer:	Mark E. Stallion/Jennifer Birmingham
Filer Authorized By:	Mark E. Stallion
Attorney Docket Number:	717841.4
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Application Type:	Utility under 35 USC 111(a)

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File Listing:

Document Number	Document Description	File Name	File Size(Bytes)/Message Digest	Multi Part /.zip	Pages (if appl.)
1	Request for Continued Examination (RCE)	RCE.pdf	697843 bef868c162885ec9d981b1f8f2cd977f0778 17b1	no	3

Warnings:

Information:

2		amendmentB.PDF	3225152 31b5459055eb5d4209c28088abe207713c1 87011	yes	9
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Multipart Description/PDF files in .zip description

	Document Description	Start	End
	Amendment After Final	1	1
	Claims	2	7
	Applicant Arguments/Remarks Made in an Amendment	8	9

Warnings:

Information:

3	Fee Worksheet (PTO-875)	fee-info.pdf	30112 83b88993ab0aef77ec8776bb5741bbe0bae 85c9a	no	2
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Total Files Size (in bytes):	3953107
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